We’re committed to serving your needs

Our goal is for every member to feel welcomed, respected, and valued. As we launch Inclusive Care, we’re listening and learning. Please let us know what more we can do.

For more information about Inclusive Care, call the Member Services number on your member ID card.
Gender affirmation surgery concierge

If you are interested in exploring sex reassignment surgery, a Health Educator can connect you to the Inclusive Care Team for confidential counseling and guidance through the process. This team will help you understand your benefits, find a surgery center near you, coordinate multiple service providers, and in some cases arrange travel.

Benefits that focus on your whole health

In addition to the unique resources and services available to you through the Inclusive Care program, your health plan benefits include:

- Expert, whole-health care regardless of gender identity.
- Access to our large network of medical and behavioral health professionals.
- World Professional Association for Transgender Health (WPATH) Standards of Care for gender affirmation, based upon your benefit coverage.

Who can use Inclusive Care?

The program is available at no extra cost to all employees who have an Anthem medical plan that offers Inclusive Care and are looking for:

- Primary and specialty care from a provider with LGBTQ+ experience.
- Counseling for behavioral health and emotional well-being.
- Support for workplace inclusion.
- Information on sex reassignment surgery benefits and options.
- Ways to support a family member or friend who is LGBTQ+.