

SuccessFactors Learning Troubleshooting

- Allow pop-ups.
- Add https://*.plateau.com and https://*.successfactors.com to their browser's trusted sites.
- Restart your computer daily and apply all recommended updates.
- Check to ensure all browsers are using the latest version (this setting is in the 'About Name of Browser').
 - If you cannot update your browser on your own please reach out to the Help Desk for assistance.