**Presiding:** Amos, Richard Chief Benefits Officer & Executive Director for KYRx Coalition

**Present:**

Rudy, Melanie, Client Service Manager, UK Retiree Account, United Health Care\*

Burr, Stephen (Chair), ITS

Doty, Christopher, COM – Emergency Medicine

Greer, Jennifer, Dean, College of Communications, and Information

Martin, Angie, University Budget Office

Martin, Troy, Libraries

Miller, Stacy, Ag Extension Assistant Director

Routt, Thalethia, Office of Institutional Equity and Equal Opportunity

Stamper, Shannan, Office of Legal Counsel

Talbert, Tukea, Chief Diversity Officer EVPHA

Younce, Elaine, Chief of Commercial & Government Payer Admin UKHC

Ex Officio:

Albrecht, Travis, Know Your RX (KYRX) Representative

Amos, Richard, Chief Benefits Officer/Executive Director Know Your Rx Coalition

Boelhauf, Marissa, Know Your RX (KYRX) Representative

Beatty, Azetta, Manager, Work Life

Carbol, Gail, Benefits Manager

Cox, Penny, Treasurer

Ensman, Jody, Manager, Health and Wellness

Frederick, Melissa, Chief Human Resources Officer

Lasley, Catie, AVP HR Operations

**Absent:**

Buchheit, Rudolf, Dean, College of Engineering

Hahn, Grace, Student Success

Harned, Lyndall, Agriculture Extension Agent

Swartz, Colleen, Vice President for Hospital Operations

Tearney, Michael, Retiree

Vega, Leslie, HR Informatics Business Partner

Ward, George, EVPFA – Executive Director Coldstream Research Park & Real Estate

**Recorder**: Robinson, Sherri, Benefits Administrative Support Associate

**\***Denotes Guest Speaker

| **Agenda Item & Speaker** |  | **ACTION** |
| --- | --- | --- |
| **Call to order – Stephen Burr** | Stephen Burr called the meeting to order at 11:00 AM. | No action needed. |
| **Review of the**  **November 28, 2023**  **Minutes** | Stephen Burr asked for review and approval of the minutes.   * Angela Martin approved. Stacy Miller seconded. | Minutes were approved by a show of hands. |
| **UK Retiree United Healthcare MA Plan:**  **Melanie Rudy\*** | United Healthcare Medicare Advantage 2024 Star Ratings came in at 4.4 stars and 4.7 over five years.   * CMS publishes the technical specifications yearly. * Star measures change annually. * 35-45 measures determine rating each year. * Health plans are notified 2 years in advance of changes. * Competing annually with over 500 MA contracts, outperformed 90%. * Market leading gap care closure. * For ~ 20,000 transitioning retirees, UH will close more gaps in care than the two main competitors in the Group MA marketplace. * Why star ratings matter.   + Better retiree experience with healthcare system.   + More retirees are completing preventative screenings.   + Improved management of chronic conditions. * Plan year 2024 Quality Measure Grid.   + Member survey.   + Clinical quality.   + Health plan operations.   + Improvement.   + Pharmacy.   United Healthcare Programs and Features.   * HouseCalls in-home check-up. * Healthy at Home after skilled nursing facility discharges. * Advocate4Me customer service model which helps members increase utilization of preventive benefits with focus on technology. * Virtual Visits with a doctor. * Rally Coach program to assist in living a healthier and happier life. | No action needed. |
| **Benefits Project Update:**  **Richard Amos** | * Benefits Optimization Project meetings began on November 30, with a meeting of work groups. * The small benefits group keeps track of the process. * The large group provides inputs into the process and the surveys. * Fidelity leads the data gathering process as an approved vendor and conducts customized and specific types of studies. They use a virtual focus group method that is chat driven and totally anonymous. Each meeting can scale up to 1,000 people and is AI assisted. * Goal is an in-depth UK benefits review to recruit and retain employees by utilizing feedback and flexible choices. | No action needed. |
| **Request for RFP Volunteer-FSA Admin Vendor:**  **Richard Amos** | * Request for Proposal Committee volunteers needed.   + Choose our flexible spending account administration vendor.   + Currently ASI Flex and their contract is coming up.   + Three or four meetings in February with the decision made in March.   + Troy Martin and Chris Doty volunteered. | No action needed. |
| **Meeting adjourned-Stephen Burr** | Stephen Burr ended the meeting at 12:00 PM | No action needed. |